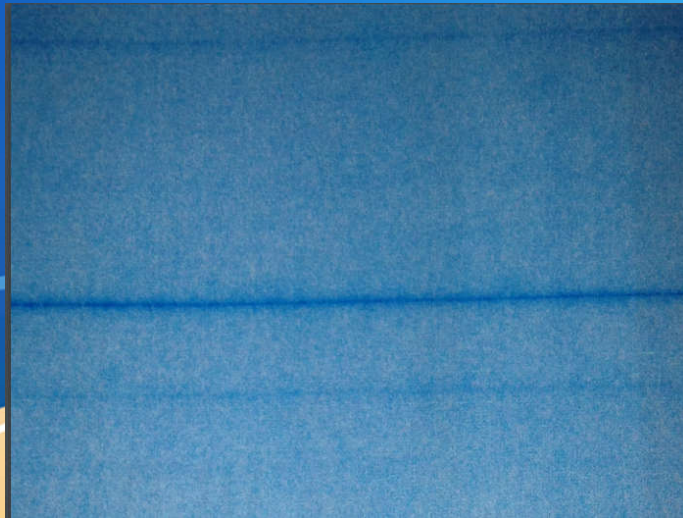


Removing Dark Print Lines on Newer Sharps



Solutions for document management.



First Open the Front Door where the Waste Toner Bottle is and remove the bottle.

The Waste Toner is released by 2 Green clips. One on each side of the Bottom of the Waste Cartridge.

The Green Rod on the Front Door is what you use to Clean the Charge Grid on the Drum Units.



Take the Green Rod off of the front door, and insert it into the 4 process unit housings.

There is a Green arrow that you match the tip of the green rod too. The Rod also has an Imprint of an arrow to show you which way the rod faces.

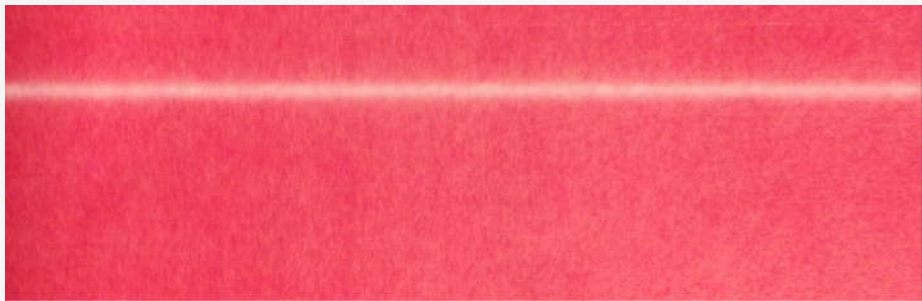
Insert the Rod until It stops. Than Remove the Cleaning Rod and Work your way to all 4 Colors.

After Completing, Attach it back on the front Door. And Replace The Waste Toner Bottle by pushing it into place

Test the printing Now, If lines Still Continue Please Call Our Offices!!

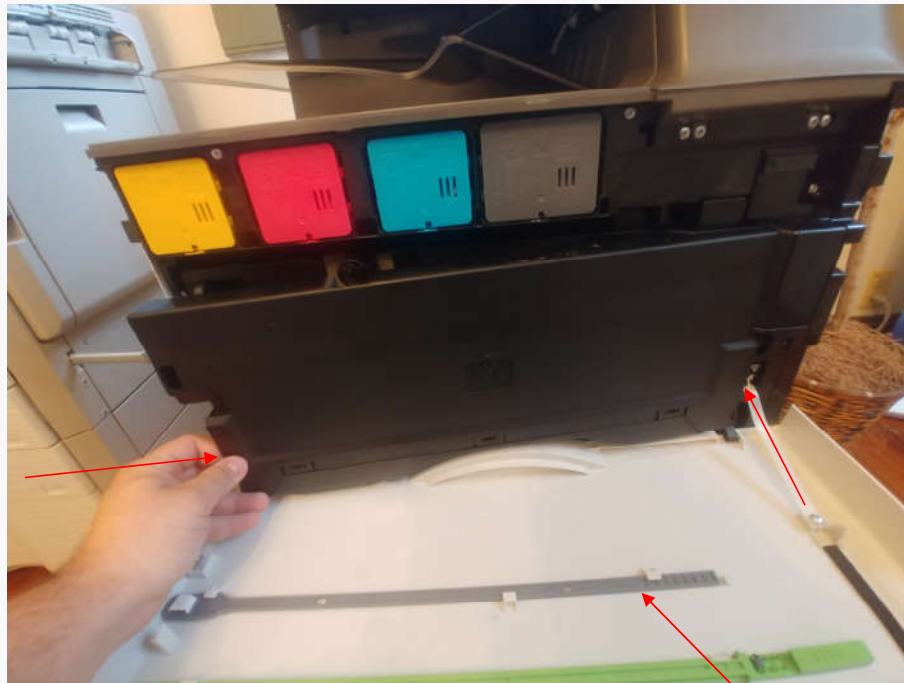


Removing Deletion Lines On Newer Sharps



While the Waste Toner Bottle is removed, you can also Clean the Laser, which when dirty can create deletion lines on pages.

Detach the Gray Rod from the Front Door.



Insert the Gray rod with the Cloth Pad First, Facing downward. The pad cleans to Laser glass. Run the Gray rod Through all 4 Laser Glasses as shown below.

After completing all 4 Colors. Place the Gray Rod back into the front Door, and Replace the Waste Toner Cartridge.

Test the machine to see if the line has either been removed or improved. If not Call the Office Number on the Gold Sticker Placed on the machine.

